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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/846,991	05/01/2001	Hiroshi Shibata	2271/64858	3907

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EXAMINER

SHINGLES, KRISTIE D

ART UNIT

PAPER NUMBER

2141

DATE MAILED: 09/15/2005

Please find below and/or attached an Office communication concerning this application or proceeding.

**Office Action Summary**

Application No.

09/846,991

Applicant(s)

SHIBATA, HIROSHI

Examiner

Kristie Shingles

Art Unit

2141

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

**Period for Reply**

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

**Status**

- 1) ☒ Responsive to communication(s) filed on 11 July 2005.
- 2a) ☐ This action is **FINAL**. 2b) ☒ This action is non-final.
- 3) ☐ Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

**Disposition of Claims**

- 4) ☒ Claim(s) 1-46 is/are pending in the application.
- 4a) Of the above claim(s) \_\_\_\_\_ is/are withdrawn from consideration.
- 5) ☐ Claim(s) \_\_\_\_\_ is/are allowed.
- 6) ☒ Claim(s) 1-46 is/are rejected.
- 7) ☐ Claim(s) \_\_\_\_\_ is/are objected to.
- 8) ☐ Claim(s) \_\_\_\_\_ are subject to restriction and/or election requirement.

**Application Papers**

- 9) ☐ The specification is objected to by the Examiner.
- 10) ☐ The drawing(s) filed on \_\_\_\_\_ is/are: a) ☐ accepted or b) ☐ objected to by the Examiner.  
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).  
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 11) ☐ The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

**Priority under 35 U.S.C. § 119**

- 12) ☒ Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
- a) ☒ All b) ☐ Some \* c) ☐ None of:
1. ☒ Certified copies of the priority documents have been received.
2. ☐ Certified copies of the priority documents have been received in Application No. \_\_\_\_\_.
3. ☐ Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).
- \* See the attached detailed Office action for a list of the certified copies not received.

**Attachment(s)**

- 1) ☒ Notice of References Cited (PTO-892)
- 2) ☐ Notice of Draftsperson's Patent Drawing Review (PTO-948)
- 3) ☐ Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08)  
Paper No(s)/Mail Date \_\_\_\_\_
- 4) ☐ Interview Summary (PTO-413)  
Paper No(s)/Mail Date. \_\_\_\_\_
- 5) ☐ Notice of Informal Patent Application (PTO-152)
- 6) ☐ Other: \_\_\_\_\_

## **DETAILED ACTION**

### **Per Applicant's Request for Continued Examination:**

*Claims 1, 5, 9, 12, 15, 20, 23, 28, 31, 35 and 39 have been amended.  
Claims 1-46 are pending.*

### ***Continued Examination Under 37 CFR 1.114***

1. A request for continued examination under 37 CFR 1.114, including the fee set forth in 37 CFR 1.17(e), was filed in this application after final rejection. Since this application is eligible for continued examination under 37 CFR 1.114, and the fee set forth in 37 CFR 1.17(e) has been timely paid, the finality of the previous Office action has been withdrawn pursuant to 37 CFR 1.114. Applicant's submission filed on 7/11/2005 has been entered.

### ***Response to Arguments***

2. Applicant's arguments with respect to claims 1, 5, 9, 12, 15, 20, 23, 28, 31, 35 and 39 have been considered but are moot in view of the new ground(s) of rejection.

### ***Claim Rejections - 35 USC § 103***

3. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person

Art Unit: 2141

having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negated by the manner in which the invention was made.

4. Claims 1-46 are rejected under 35 U.S.C. 103(a) as being unpatentable over *Sampath et al* (USPN 6,665,425) in view of *Manchala et al* (USPN 6,405,178).

a. Per claim 1, *Sampath et al* teach a communications terminal apparatus, comprising:

- a communications system configured to perform electronic communications with a manager supervising said apparatus (Abstract and col.7 line 57-col.8 line 20);
- a register registering electronic communications addresses of said manager and said service depot, identification of said apparatus, specification of said consumable product, and identification of said service depot (col.1 line 61-col.2 line 58, col.3 line 53-col.4 line 10, and col.7 line 50-col.8 line 51); and
- a controller configured to send a request for supplying said consumable product to said manager using said electronic communications address when said detector detects that said consumable product is nearly ended and a report for reporting a completion of supplying said consumable product on said apparatus when said detector detects that said consumable product is refilled, said request including said identification of said apparatus, said specification of said consumable product, and said identification of said service depot (Abstract, col.4 line 11-col.5 line 8, col.6 lines 15-50 and col.7 line 50-col.8 line 51).

*Sampath et al* teach automatically identifying image quality problems in document processing systems, the automatic scheduling of service, parts and/or consumables and automated remediation of faults (col.1 lines 39-60) along with the collection of relevant machine data initiating diagnostic routines (col.3 line 53-col.4 line 10, col.7 lines 3-21, col.8 lines 1-11). Yet *Sampath et al* fail to explicitly disclose a detector automatically detecting a status of usage of a consumable product used in said apparatus and supplied by a service depot. However, *Manchala et al* disclose automatic monitoring of the amount of consumable used in printing systems, wherein upon notification about the near exhaustion of a consumable, a purchase order

Art Unit: 2141

to the vendor/supplier is automatically made (Abstract, col.3 lines 26-36, col.4 lines 1-4 and 16-22, col.6 lines 8-19).

It would have been obvious to one of ordinary skill in the art at the time the invention was made to combine the teachings of *Sampath et al* and *Manchala et al* for the purpose of providing automated detection capabilities in order to collect the necessary data needed for diagnosing possible machine defects or problems without manual intervention.

b. **Claims 5, 9 and 12** contain limitations substantially equivalent to the limitations of Claim 1 and are therefore rejected under the same basis.

c. **Per claim 39**, *Sampath et al* teach a method of maintaining a system that comprises networked units that may require from time to time at least one of replenishing consumables and servicing of components, wherein said consumables or servicing are provided by at least one external facility and said system of networked units is supervised by a manager who need not be at the premises of said units, said method comprising:

- responding to the generation of a first detection signal at the unit to automatically generate and electronically transmit a first notification to each of (a) the manager supervising the networked units, and (b) the at least one external facility (Abstract and col.7 line 57-col.8 line 20);
- wherein said first notification identifies at least said unit and said event to thereby advise both the manager and the at least one facility (a) which of the networked units has a requirement and (b) what is the requirement (col.1 line 61-col.2 line 58, col.3 line 53-col.4 line 10, and col.7 line 50-col.8 line 51);
- responding to the generation of said second detection signal to automatically generate and transmit a second notification to at least one of said manager and said at least one facility (Abstract, col.5 lines 1-8 and col.8 lines 1-45); and
- said second notification advising that the requirement has been met (Abstract, col.5 lines 1-8 and col.8 lines 36-45).

*Sampath et al* teach automatically identifying image quality problems in document processing systems, the automatic scheduling of service, parts and/or consumables and automated remediation of faults (col.1 lines 39-60) along with the collection of relevant machine data initiating diagnostic routines (col.3 line 53-col.4 line 10, col.7 lines 3-21, col.8 lines 1-11). Yet *Sampath et al* fail to explicitly disclose automatically detecting a first event indicative of a requirement for replenishing consumables or servicing components at any one of said networked units, and generating a first detection signal in response to a detection of a first event at the unit and automatically detecting thereafter at said unit a second event indicating that the requirement has been satisfied, and generating a second detection signal in response to a detection of said second event. However, *Manchala et al* disclose automatic monitoring of the amount of consumable used in printing systems, wherein upon notification about the near exhaustion of a consumable, a purchase order to the vendor/supplier is automatically made (Abstract, col.3 lines 26-36, col.4 lines 1-4 and 16-22, col.6 lines 8-19) and automatic updates (*Manchala et al*: col.3 lines 31-36, col.4 lines 15-21, col.5 lines 3-7; *Sampath et al*: Abstract, col.5 lines 1-8).

It would have been obvious to one of ordinary skill in the art at the time the invention was made to combine the teachings of *Sampath et al* and *Manchala et al* for the purpose of providing automated detection capabilities in order to collect the necessary data needed for diagnosing possible machine defects or problems without manual intervention.

d. **Claims 15, 20, 23, 28, 31 and 35** contain limitations substantially equivalent to the limitations of Claims 1 and 39 and are therefore rejected under the same basis.

e. **Per claim 2**, *Sampath et al* and *Manchala et al* teach a communications terminal apparatus as defined in claim 1, *Sampath et al* further teach wherein said communications system

Art Unit: 2141

performs E-mail communications with said manager (col.1 lines 61-67 and col.7 line 57-col.8 line 20).

f. **Claims 6, 10, 13, 18, 26, 32, 36 and 42** contain limitations substantially equivalent to the limitation of Claim 2 and are therefore rejected under the same basis.

g. **Per claim 3**, *Sampath et al* and *Manchala et al* teach a communications terminal apparatus as defined in claim 1, *Sampath et al* further teach wherein said consumable product includes toner (col.7 lines 3-23 and col.8 lines 1-51).

h. **Claims 11, 33 and 44** contain limitations substantially equivalent to the limitations of Claim 3 and are therefore rejected under the same basis.

i. **Per claim 4**, *Sampath et al* and *Manchala et al* teach a communications terminal apparatus as defined in claim 1, *Sampath et al* further teach wherein said communications system performs facsimile communications with said manager (col.1 lines 40-67, col.5 lines 9-22 and col.8 lines 11-20).

j. **Claims 8, 19, 22, 27, 30, 34, 38 and 43** contain limitations substantially equivalent to the limitations of Claim 4 and are therefore rejected under the same basis.

k. **Per claim 7**, *Sampath et al* and *Manchala et al* teach a communications terminal apparatus as defined in claim 5, *Sampath et al* further teach wherein said maintenance component includes a photoconductor (col.5 lines 9-22).

l. **Claims 14, 37 and 46** contain limitations substantially equivalent to the limitations of Claim 7 and are therefore rejected under the same basis.

m. **Per claim 16**, *Sampath et al* and *Manchala et al* teach a communications terminal apparatus as defined in claim 15, *Sampath et al* further teach the apparatus comprising:

Art Unit: 2141

- an analyzer configured to analyze E-mail including request receipt acknowledgement information notified from either said manager or said service depot with respect to said first E-mail (col.7 lines 36-67);
- a display displaying said request receipt acknowledgement information (col.8 lines 1-20),
- wherein said mail controlling system controls said display to display said request receipt acknowledgement information analyzed by said analyzer, and controls said display to stop displaying when said consumable product is determined to be in said refilled status based on said detect information detected by said consumable product status detector (Abstract, col.8 lines 1-51, col.10 line 65-col.11 line 13).

n. **Claims 21, 24 and 29** contain limitations substantially equivalent to the limitations of Claim 16 and are therefore rejected under the same basis.

o. **Per claim 17**, *Sampath et al* and *Manchala et al* teach a communications terminal apparatus as defined in claim 15, *Sampath et al* further teach wherein said terminal identification information includes at least one of an E-mail address, a serial number, facsimile TTI information, and a telephone number of said apparatus (col.1 line 61-col.2 line 58, col.3 line 53-col.4 line 10, and col.7 line 50-col.8 line 51).

p. **Claim 25** contains limitations substantially equivalent to the limitations of Claim 17 and is therefore rejected under the same basis.

q. **Per claim 40**, *Sampath et al* and *Manchala et al* teach a method as in claim 39 including receiving at the unit, *Sampath et al* further teach in response to said transmitting of said first notification, a first communication from at least one of said manager and said at least one external facility and displaying a selected representation of said response at the unit (col.2 lines 54-58, col.7 lines 36-67 and col.8 lines 1-20).



Art Unit: 2141

r. **Per claim 41**, *Sampath et al* teach a method as in claim 40 in which said communication is from said at least one external facility and advise when the request is expected to be met (col.1 lines 52-67 and col.2 lines 54-67).

s. **Per claim 45**, *Sampath et al* and *Manchala et al* teach a method as in claim 39 *Sampath et al* further teach the method in which said first event is indicative of a requirement to service a heater in said unit (col.3 line 53-col.4 line 26).

### ***Conclusion***

5. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure: *Seko et al* (USPN 4,583,834), *Stokes* (USPN 5,612,902), *Suzuki* (USPN 6,334,658), *Friz et al* (USPN 5,786,994), *Yamashita et al* (USPN 5,594,529) and *Song et al* (USPN 5,850,583).

6. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Kristie Shingles whose telephone number is 571-272-3888. The examiner can normally be reached on Monday-Friday 8:30-6:00PM.


If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Rupal Dharia can be reached on 571-272-3880. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Art Unit: 2141

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

*Kristie Shingles*  
*Examiner*  
*Art Unit 2141*

*kds*



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SUPERVISORY PATENT EXAMINER